

LOCATION

Dr. Alberto Rghi's medical/dental office is located in Verona in Viale della Repubblica 49.

Every new patient is issued a slip with the dates and time of his appointments plus the address and telephone number of the office.

Office hours

Monday through Friday:

Morning 8.30 - 12.00

Afternoon 15.00 - 19.00

Points of contact:

Tel. and Fax 045-8340073

Cell. 347-1024868

studio@righialberto.it

Board of Health Authorization:

N° 06/03/004656 del 09/06/2015

ACCREDITAMENTO REGIONE VENETO

DGRV 2455 DEL 20/12/2013

COVERAGE

Servizio Sanitario Nazionale ASL

Plan of services

**Ambulatorio
medico dentistico
Dott. Alberto Rghi
S.r.L.**

HOW TO GET IN TOUCH

One can make a telephone appointment or come in person to the office. This will be followed by:

1. An initial visit/examination, to orient both the doctor and the patient and to gather the patient's history plus all required data.
2. On the basis of the findings, diagnostic exams and/or other tests will be prescribed. Because of the different requirements, these tests may be carried out at the office or in specialized hospitals.
3. All data and test results will be evaluated and used to map out an individual plan of treatment with an indication of its length, cost and form of payment.
4. The first medical visit is guaranteed within 15 days

MEDICAL STAFF

Dott. Alberto Righi

KIND OF MEDICAL CARES:

Conservative

Endodony

Prothesis

Implantology dental

Little oral surgery

Hygiene

Laser therapy

FUNDAMENTAL PRINCIPLES

Our medical/dental office pledges to offer services inspired by the following fundamental principles:

WELCOMING

All the staff is aware of the importance to keep the patients informed in a clear and understandable language and to treat them with courtesy and kindness so that they will realize how valued they are.

TRUST

All the staff (medical, technical and secretarial) is kept continually updated by attendance at courses and seminars to improve the quality of the services offered.

All the equipment and medical instrumentation are continuously checked for their functionality and their state of the art. Our philosophy is to favor frequent replacements and updates to keep up with the most modern therapies.

Every activity, both clinical and otherwise, is monitored and checked at every step thanks to both internal and external inspections.

AVAILABILITY

As far as possible, during the treatment, a direct and continuous contact is kept with the patient in order to assist the same with any possible development, especially during the initial phase of any treatment.

All services are provided in the shortest available time.

TRASPARENCY

In our office reigns the maximum transparency and all information concerning any therapy (how, where and by whom performed) is available to the patient as well as duration of treatment, fees, and payment.

PRIVACY

In accordance with the code of professional secrecy, medical deontology and ordinance 198 on personal privacy, the staff of this office pledges its maximum respect of the privacy of the patients and their personal data.

CONTINUITY OF SERVICE

The continuity and regularity of service is constantly assured with the aim of providing the patient with the best treatment in an appropriate manner.

COOPERATION

We promise to cooperate with the patients and with anybody else we come in contact with during our activity. We welcome suggestions that may improve or optimize all the services provided.

EQUALITY - IMPARTIALITY'

The entire staff, both professional and support personnel, pledges to provide the necessary services according to principles of equality without any discrimination based on age, sex, race, language, nationality, political conviction, physical, psychological and/or economic conditions.

The staff also pledges to recommend to all patients the most appropriate and effective therapy and to guide them with suggestions and advice expressed in the most clear and complete manner.

SAFETY

We pledge to abide by all legal requirements in terms of safety and prevention of accidents in the locales of the clinic and its equipment. In particular, all norms concerning the hygiene and sanitation of the physical plant, the disinfection and sterilization of and sterilization of all the instruments.